

MEMORANDUM



OUR COVID-19 RESPONSE

These are challenging times for everyone and, like you, we all have been and continue to feel the effects of the COVID-19 pandemic. In order to maintain our “Get It Done” approach, while maintaining our Zero Harm goal, we have focused our action in support of strengthening the health of our employees, our clients, and the communities in which we operate by continually assessing potential health and business impacts as a result of the pandemic.

Our People

In March of 2020, as borders closed and airlines were grounded, our priority was to return our personnel to their home countries, and our aviation department did an outstanding job to bridge the gaps in the commercial and charter aircraft industries, to get our people home safely.

Wherever possible, we set up and encouraged options for working from home. Although all our offices have remained open throughout the pandemic, we have adjusted how we work to adhere to physical distancing and sanitization guidelines. We have increased our office janitorial services and deep-cleaning routines with an expanded focus on common areas and vehicles.

Both international and domestic travel remain greatly reduced at this time, and we continue to reinforce hygiene and exposure guidelines with our employees, follow isolation and quarantine protocols, in line with guidance from local health officials.

Our Customers

We have remained focused on ensuring our services are delivered safely to our customers who rely on us to get the job done. In light of the pandemic, our team dedicated to maintaining our best-in-class services, and maintain business continuity plans to address any challenges. Our management team continues to monitor the situation closely, and remains agile in support of meeting the ever-changing needs of our customers and business partners across the JDS Group of Companies.

Our Communities

Mining, railway, and aviation have all been deemed essential services by federal and provincial governments. As a business, we are thankful for the opportunity to continue to operate, and we take the responsibility seriously to continue to meet the needs of the many people who are reliant on these industries.

The JDS Group of Companies has worked hard to support local communities throughout Canada and abroad. This includes support of food banks and charities, making aircraft available for the transportation of emergency personnel and supplies, donations of PPE to local communities, and the relentless effort to keep local businesses operating. We know the positive impact well-paying industry jobs have on the local economy and morale of these communities and will continue to champion opportunities in support of economic growth.

We want to extend our sincerest gratitude to everyone who has worked tirelessly towards positive outcomes during these difficult times to protect our impacted communities and prevent the spread of the virus. We encourage everyone to be respectful, supportive and accommodating in order to maximize our safety and success.

Stay safe.